

Information Security Policy

Conexus Recovery and Field Services are a Debt Recovery and Field Business with offices in Derry/Londonderry, Northern Ireland and Bolton, Greater Manchester. We provide services across the UK and Ireland and specialise in achieving the right outcomes for both our clients and their customers.

Management have put in place an information security policy statement appropriate to the needs of the company and its customers, which includes a commitment to continual improvement. The statement will be reviewed for continuing suitability and will be communicated, understood and implemented throughout the organization.

Policy Statement

The purpose of this information security policy is to provide requirements and controls for the protection of the company's information resources, including networks, software applications, hardware and the information stored on those resources.

The aim of the information security policy is to preserve:-

- **Confidentiality:** information is not made available or disclosed to unauthorised individuals, entities or processes;
- **Integrity:** the accuracy and completeness of information is safeguarded;
- **Availability:** information is accessible and usable upon demand by an authorised entity;

The Information Security Management System has been established against the requirements of ISO27001:2013 and will be used to identify, assess and control the risks associated with information security. The overall objective is to continually improve the information security controls within the Organization.

To support this, we have measurable information security objectives in place, which are monitored on an on-going basis. The maintenance and continual improvement of the effectiveness of the documented Information Security management system will be reviewed in accordance with the requirements of ISO 27001:2013.

This Information Security policy is communicated, applied and understood by all staff through its availability as part of our QSM/ISMS manual, and is displayed at our premises. It is available to all other interested parties upon request and through our website.

This Information Security policy and our Information Security objectives are formally established and reviewed through our Management Review meetings by our senior management team.

Whilst Senior Management retain overall responsibility for information security, all employees are responsible for ensuring that best practice is implemented at all times and for complying with the requirements of the Information Security Management System.

Stephen Smith
Management Representative